



February 28, 2022

Tom Hauenstein
Vice President of Sales
S-One Labels and Packaging LLC
1605 Main Street
Suite 400
Sarasota, FL 34236

Re: Customer notification of upcoming name changes to Michelman primers

Dear Tom Hauenstein,

For many years, Michelman and S-One Labels & Packaging have partnered to meet the needs of the industry's print service providers with innovative solutions. And, due to our ongoing efforts to improve supply reliability to the industry, we are renaming a number of primers.

Although product names will change, these renamed products demonstrate the same excellent characteristics, product quality, and chemical equivalence as their predecessors. There has been a minor change to the formulations, including a different biocide and a modified production process for one of the raw materials to improve our supply reliability.

Additionally, we have minimized order disruption for your direct customers by identifying the renamed primers with similar naming conventions and notifying you well before the upcoming changes. We will begin shipping product and have updated product documentation on April 1, 2022.

Thank you in advance for informing those in your company that require this information, including your purchasing, technology, and finance departments.

We value your partnership and look forward to continuing to work together to provide the industry with the best-in-class products and services you have come to expect from Michelman.

Don't hesitate to contact me directly with any questions or concerns.

Sincerely,

A handwritten signature in black ink that reads "Andrew Michelman". The signature is fluid and cursive, with a long horizontal stroke at the end.

Andrew Michelman
Executive Vice President

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