



AMS Winter Shipping Ordering Guidelines & Policies

Effective November 1, 2026, through March 31, 2027, S-One Labels & Packaging will be adhering to our Winter Shipping Guidelines for water-based coatings and cleaners. Water-based coatings are susceptible to damage if they are exposed to temperatures below freezing. Additionally, coatings, cleaners, and defoamers run the risk of their containers bursting when held or shipped at temperatures below zero.

We encourage you to be proactive and order enough coatings to get you through these winter months. If you do not choose to stock up for the winter, please be aware that there may be delays due to weather conditions.

To assist our customers, we offer the following:

Extended terms - When you place your usual stocking order at your current terms and place an additional stocking order at the same time, we will ship both orders as soon as possible, assuming stock availability, and then extend 60-day terms for the second order. Each stocking order that the 60-day terms are being extended to will be based on your monthly average over the past year.

Multiple warehouses - To facilitate shipping, S-OneLP maintains inventory at multiple warehouses to best ensure stock availability, decreased transit times, and shipping options.

- Atlanta, GA
- Carol Stream, IL
- Fort Worth, TX
- Harrisburg, PA
- Sparks, NV
- Toronto, Canada

Winter Shipping Ordering Policies

All orders must be placed, shipped, and received before the weekend. Standard LTL and UPS or FedEx ground orders will only ship on Monday, Tuesday, or Wednesday for delivery by week's end.

Orders shipping ground during freezing temperatures must ship in insulated boxes with a cost of \$45.00 per box. Expedited shipping or increasing your order so it can ship LTL Protect from Freezing (PFF) is an additional option. Another option is to take advantage of our extended terms for a second stocking order. LTL-PFF services are available through most trucking companies with an average \$50 PFF upcharge. Please keep in mind that some carriers will issue an embargo on freight with freezable shipments.

We appreciate your adherence to our freeze protection guidelines and policies. If you request that S-OneLP ship without freeze protection, you then assume all responsibility for any damages to the product as a result of freezing. This includes filing the claim with the carrier as well as payment to S-OneLP for the cost of the product. Payment of the product's invoice cannot be delayed pending the resolution of the claim with the carrier.

Please feel free to contact us at 941-256-7900 if you have any questions. Thank you for your business.